# Compliance Management

SW NHSE Regional perspective

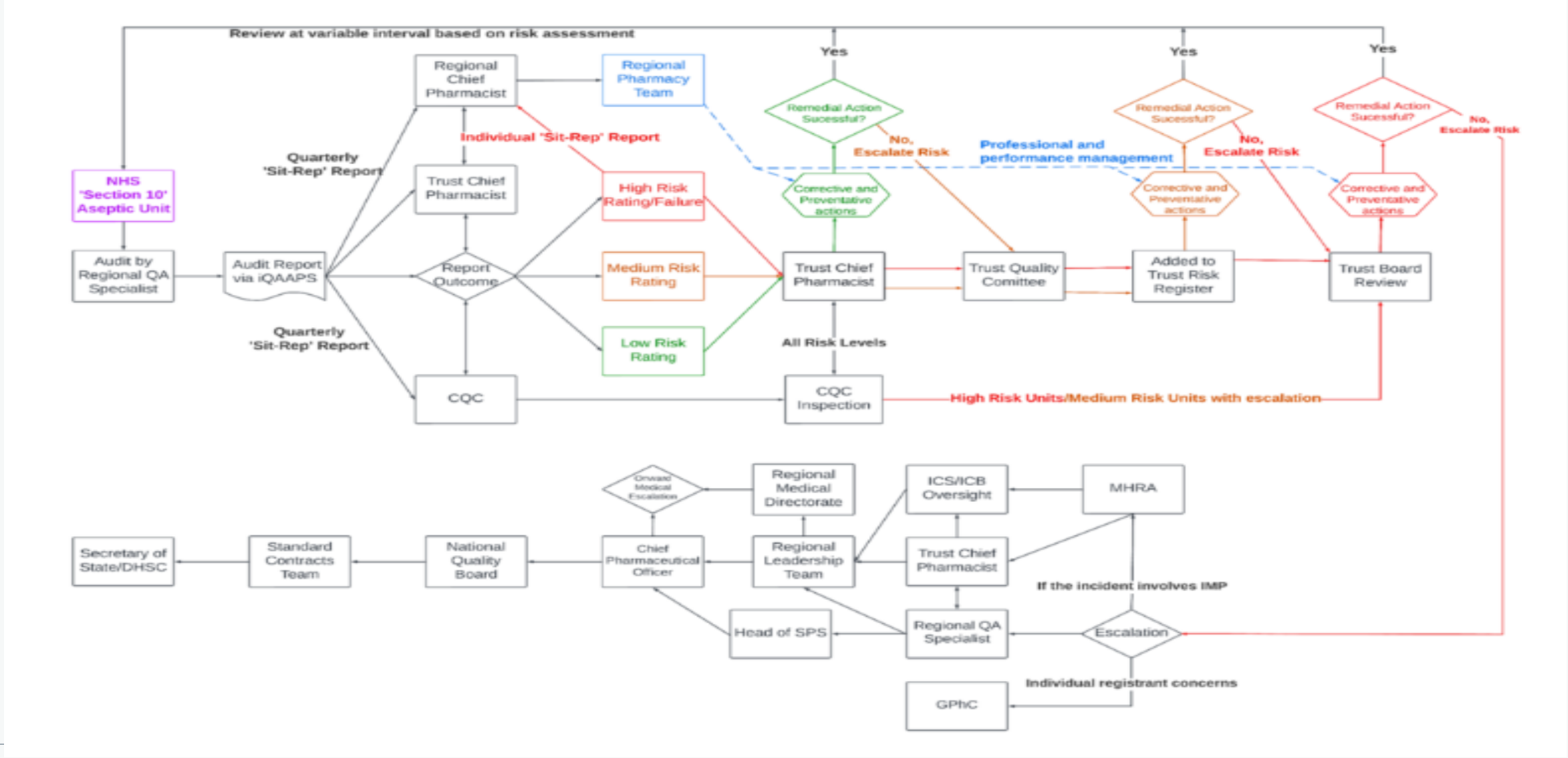
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# SW Regional approach to Compliance Management

- What it is and what it isn’t
- Opportunity to engage with Trusts
- Opportunity to engage Regional Executive Team
- New Model Regions and what now?

# Compliance Management Escalation or doom loop?



# Engaging with Trusts

- Get your little grey cells going…to find out “the what?” and “so what?”



Where is risk documented?



Who needs to be engaged?



What else is going on?

# Engaging with Regional Team and National Team

- Similar to Trusts … “what?” and “so what?”



Regional Strategic risk?



Who needs to be engaged?



What language do we talk in?

# New Model Region – what now?

# Shared priorities and connected expertise

## PROPOSED DIRECTORATE PRIORITIES



Quality & patient safety



Shared voice & alignment



New cross-working opportunities

## CROSS-WORKING CONNECTIONS



Professions + portfolios



Quality + improvement



Clinical + performance



Data + digital



Region + systems



Solve shared problems once



Connect expertise earlier



Make support easier to find

# SW Regional Pharmacy Team

## Why does team make it work?

- Everyone is in
- We talk regularly
- Managing the shift from convener to performance improvement

# New Model Region – Performance Management and Improvement

- **Where does compliance management fit in?**



Vehicle for wider cohesion – particularly left shift patient pathways



SW Quality Group

Raise awareness to ICBs as strategic commissioners
Raise awareness with Providers of meeting standards



National Level escalation and awareness whilst recognising Trust's decision making and ownership of the issue

# Thank You

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