

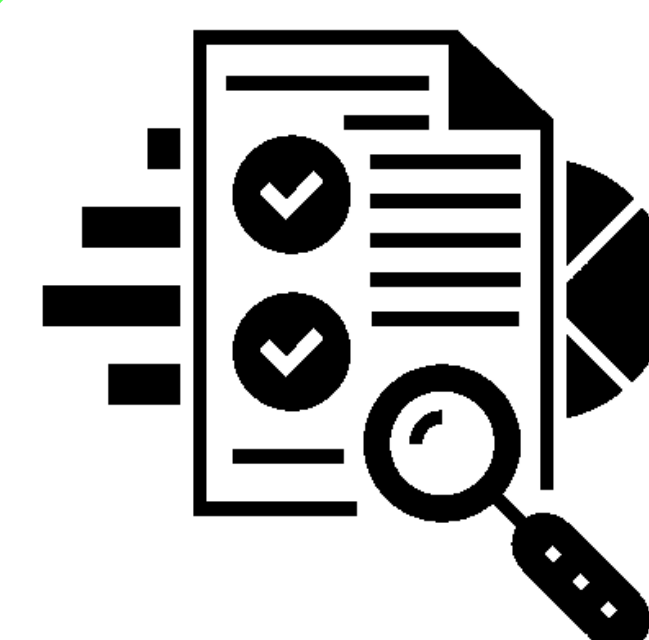
# The development of an open quality culture across Pharmacy Technical Services in NHS Wales to support genuine service improvement

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## The 2024 Welsh Health Circular (WHC)

“Assurance of aseptic preparation of medicines in NHS Wales” has presented an opportunity to implement a national collaborative programme aimed at enhancing quality systems in local aseptic units.

Supported by NHS Shared Services Partnership Network's Duty of Quality, this project promotes a culture of continuous learning which ultimately leads to improvements in patient care.



### Audit Programme

*Site Visits*  
*Action Plans*  
*Self-Declaration*  
*Reviews*



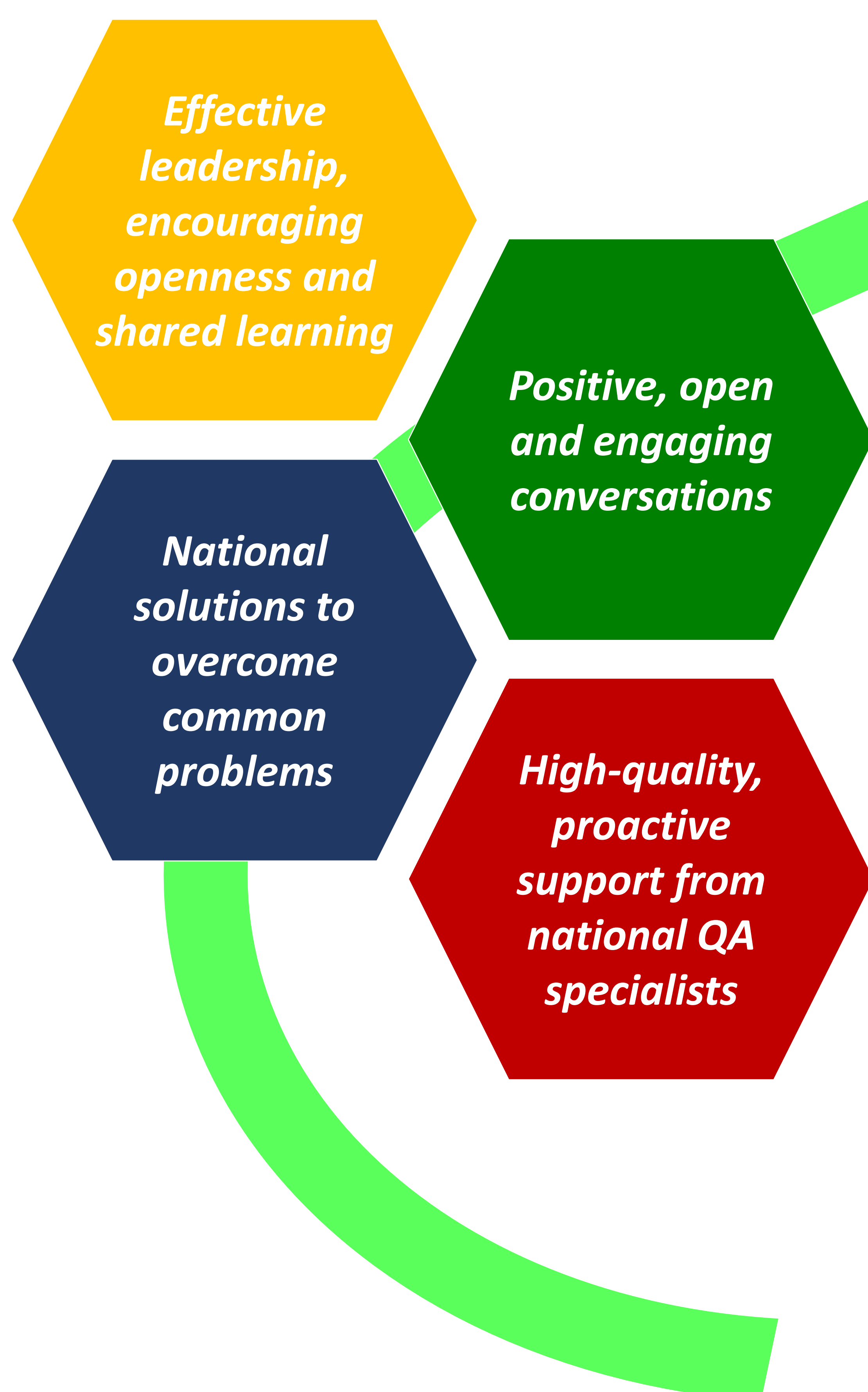
### Quality Indicators

*Collaborative Review*  
*Specialist QA*  
*Support*



### All-Wales QA Secondments

*Development of expertise supported at a national level*



The introduction of two Assurance of Aseptic Preparation of Medicines (APM) specialist posts has created national capacity to effectively deliver the WHC audit schedule alongside provision of proactive support to units experiencing quality issues. **Promotion of this open quality culture is driving quality improvements across individual health boards, laying the foundations for a successful transition to a centralised service.**

***Effectively delivering quality culture improvement for Wales through central investment***