

Transforming Pharmacy Technical Services The strategic direction in Wales

Andrew Evans Prif Swyddog Fferyllol Chief Pharmaceutical Office





Gwella Profiad
y Claf
Enhancing
patient experience

Datblygu'r Gweithlu Fferylliaeth Developing the Pharmacy Workforce Gofal Fferyllol
Di-dor
Seamless
Pharmaceutical Care

Harnesio Arloesedd
A Thechnoleg
Harnessing Innovation
and Technology

We will support pharmacy teams to make every contact with a patient count Create an engaging work culture where leadership is empowered at all levels, wellbeing is prioritised, and supporting each other in learning and development becomes the norm

Increase patient access to pharmacist independent prescribers, ensuring the expertise is fully utilised across all care settings.

Implement electronic prescribing solutions across all pharmacy settings, including supporting patients to access pharmacy services through the NHS Wales app

We will deliver services that focus on the needs of the individual, tackling health inequalities and ensuring a sustainable health care service for today's citizens Increase the understanding of pharmacy practice in all settings for early career pharmacy professionals through a multisector approach

Optimise the use of medicines and minimise the risk of medication related harm for scheduled care as patients transfer between care settings

Medication related incidents are reported and actioned to improve patient safety

We will enhance patient
experience in national clinical
priority areas, ensuring
pharmacy services are focussed
on improving outcomes

Enhance services available to patients by increasing capability and consistency of skills within pharmacy teams

Establish direct referral systems to and from pharmacy services, improving efficiencies in service delivery Increase capacity for pharmacy professionals to spend on patient facing activity by introducing efficiencies in the dispensing of medicines

We will strengthen the research and quality improvement practice of all pharmacy professionals, ensuring a focus on patient outcomes

Establish a network of consultant pharmacists to provide leadership on clinical priority areas in Wales Continue Transforming Access to
Medicines to the most innovative and
life-saving medicines including
cancer therapies, intravenous
antibiotics and parenteral nutrition
for patients in Wales

Embed elements of a medicines genomic plan into pharmacy practice

Gwella Profiad y Claf Enhancing patient experience

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regulatory compliance





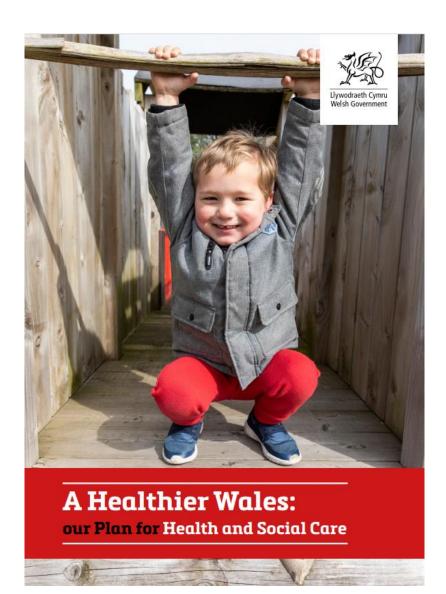


Review of Clinical Pharmacy Services at NHS Hospitals in Wales



Response by the Welsh Government









Our programme for transforming and modernising planned care and reducing waiting lists in Wales

APRIL 2022

gov.wales

Easy Read

Duty of Quality

Our Guidelines and Standards





A Healthier Wales: our Plan for Health and Social Care

Delivering Home First

Hospital to Home Community of Practice: key learning and practice examples







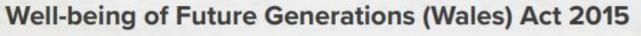


This document was written by the Welsh Government. It is an easy read version of 'The Duty of Quality Statutory Guidance 2023 and Health and Care Quality Standards 2023, based on The Health and Social Care (Quality and Engagement) (Wales) Act 2020'.

April 2023







Essentials Guide



Well-being goals

The seven well-being goals ('the goals') show the kind of Wales we want to see. Together they provide a shared vision for the public bodies listed in the Act to work towards. They are a set of goals; the Act makes it clear the listed public bodies must work to achieve all of the goals, not just one or two.

Prosperous

An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.

Resilient

A nation which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example climate change).



Healthier

A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.

More Equal

A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio economic background and circumstances).

Globally Responsible

A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being.

Vibrant Culture and Thriving Welsh Language

A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.

Cohesive Communities

Attractive, viable, safe and well-connected communities.



Transformed Pharmacy Quality Assurance and Technical Services:

- Feature strongly in our long term vision for the pharmacy profession
- Are critical to our aspirations for health and social care; and
- Have a role to play not just in delivering health services but also promoting the social, economic, environmental and cultural well-being of Wales

Andrew Evans
Prif Swyddog Fferyllol
Chief Pharmaceutical Officer